Service Request

The undersigned requests from National Grid Utility Services LLC (formerly named "KeySpan Utility Services LLC") all of the services selected below. The services requested hereunder shall commence on January 1, 2010 and be provided through December 31, 2010.

| Service | Yes | <u>No</u> |
|-----------------------------------|-------------|--|
| Fuel Management | Х | |
| Marketing and Sales | X | ************* |
| Meter Operations | X | |
| Research and Development | x | |
| Gas and Electric Transmission and | | |
| Distribution Planning | X | |
| Executive and Administrative | X | ************************************** |
| | 11.2. VA.C. | |

EnergyNorth Natural Gas, Inc. (Client Company)

By:

Name: Nickolas Stavropoulos Title: President and Chief Operating Officer

Notice to Client Company

Written notice pursuant to Section 4.2 of this Agreement to the Client Company should be sent to:

EnergyNorth Natural Gas, Inc. One MetroTech Center Brooklyn, NY 11201

Service Request

The undersigned requests from National Grid Corporate Services LLC (formerly named "KeySpan Corporate Services LLC") all of the services selected below. The services requested hereunder shall commence on January 1, 2010 and be provided through December 31, 2010.

| Service | Yes | <u>No</u> |
|---|--|-----------|
| Corporate Affairs Customer Service Environmental Services Executive and Administrative Financial Services | $\frac{\underline{X}}{\underline{X}}$ $\frac{\underline{X}}{\underline{X}}$ \underline{X} | |
| Accounting/Auditing Financial Planning | $\frac{X}{X}$ | |
| Investor Relations and Shareholder Serv. Risk Management Tax | $ \frac{X}{X} \frac{X}{X} $ | |
| Treasury/Finance Human Resources Information Technology | $\frac{X}{X}$ | |
| Legal and Regulatory Legal and Regulatory Corporate Secretary's Office | $\frac{X}{X}$ | |
| Operating Services Facilities Management & Real Estate | | |
| Fleet Management Materials Management and Purchasing Security | $ \frac{\underline{X}}{\underline{X}} \\ \underline{X} \\ \underline{X} \\ \underline{X} \\ \underline{X} $ | |
| Strategic Planning and Corp Performance | X | |

ENERGYNORTH NATURAL GAS, INC. (Client Company)

JA By:

Name: Nickolas Stavropoulos **U** Title: President and Chief Operating Officer

Notice to Client Company:

Written notice pursuant to Section 4.2 of this Agreement to the Client Company should be sent to:

EnergyNorth Natural Gas, Inc. One MetroTech Center Brooklyn, New York 11201

Service Request

The undersigned requests from National Grid Corporate Services LLC (formerly named "KeySpan Corporate Services LLC") all of the services selected below. The services requested hereunder shall commence on January 1, 2010 and be provided through December 31, 2010.

| Service | Yes | No |
|--|--|---|
| Corporate Affairs | Х | |
| Customer Service | $\overline{\mathbf{x}}$ | and the second se |
| Environmental Services | $\overline{\overline{\mathbf{x}}}$ | |
| Executive and Administrative | $\frac{\underline{X}}{\underline{X}}$ $\frac{\underline{X}}{\underline{X}}$ \underline{X} | an and design of the second |
| Financial Services | | |
| Accounting/Auditing | Х | |
| Financial Planning | $\overline{\overline{\mathbf{X}}}$ | |
| Investor Relations and Shareholder Serv. | x | Mod Based |
| Risk Management | X | |
| Tax | X | |
| Treasury/Finance | X | , <u></u> |
| Human Resources | $ \frac{X}{X} \frac{X}{X} $ | |
| Information Technology | x | |
| Legal and Regulatory | | |
| Legal and Regulatory | Х | |
| Corporate Secretary's Office | $\frac{X}{X}$ | |
| Operating Services | | |
| Facilities Management & Real Estate | Х | |
| Fleet Management | x | |
| Materials Management and Purchasing | $ \frac{X}{X} \\ \frac{X}{X} \\ \frac{X}{X} \\ \frac{X}{X} $ | |
| Security | x | |
| Strategic Planning and Corp Performance | X | |
| | <u></u> | |

GRANITE STATE ELECTRIC COMPANY (Client Company)

By: Name: Lorraine Lynch

Title: Assistant Treasurer

Notice to Client Company:

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Written notice pursuant to Section 4.2 of this Agreement to the Client Company should be sent to:

Granite State Electric Company 9 Lowell Road Salem, NH 03079

Service Request

The undersigned requests from National Grid Engineering & Survey Inc. (formerly named "KeySpan Engineering & Survey Inc.") the service selected below. The service requested hereunder shall commence on January 1, 2010 and be provided through December 31, 2010.

| Service | Yes | <u>No</u> |
|------------------------------|-----|-----------|
| General Engineering | X | |
| Executive and Administrative | X | |

GRANITE STATE ELECTRIC COMPANY (Client Company)

Mare M ample By: Name: Lorraine Lynch

Title: Assistant Treasurer

Notice to Client Company:

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Written notice pursuant to Section 4.2 of this Agreement to the Client Company should be sent to:

Granite State Electric Company 9 Lowell Road Salem, NH 03079